



RTO ID: 21985

CRICOS Code: 03386G

CHC52021 - Diploma of
Community Services
(Case Management)

CRICOS Course Code: 099946J

For International Students

EDUCATION *for*
EMPLOYMENT:
Bridging the gap globally



About the Course

The **CHC52021 Diploma of Community Services (Case Management)** is ideal for gaining the necessary skill sets for a profession in the **Community Services** sector. Students can become an advocate in areas such as **family welfare, community health, employment services and disability services.**

The responsibilities of Case Managers are diverse in nature but generally include duties such as the implementation of service programs, the evaluation and assessment of client needs, and coordinating referral processes. Students may undertake this course as an entry pathway into the care/ support industry. Our course is directed towards developing multiskilled workers who can communicate effectively and advocate on behalf of clients, employ counselling techniques, work one-on-one and in groups, apply all aspects of case management, including complex assessment and referral, implement community development strategies, understand the impacts of sociological factors on clients and case management techniques.

Course Details



Duration:
78 Weeks (18 Months)



Training Hours:
1505 Hours



AQF Level:
5



Course Delivery:
Face to Face



Campuses:
Melbourne, Perth, Sydney,
Brisbane

The course is provided through a Face to Face delivery. It will be delivered over 1505 hours including theory delivery, formative activities (925 Hours), simulation-based training, summative assessment (155 hours) and 400 hours of professional experience placement (PEP). IHNA expects students to undertake 10 hours of self-paced learning per unit for this qualification.

Job Outcomes

1. Senior Youth Worker
2. Aboriginal Housing Worker
3. Community Development Worker for Social Housing
4. Assistant Community Services Worker
5. Community Work Coordinator
6. Support Facilitator (Disability)
7. Support Facilitator (Community Services)
8. Assistant Community Worker
9. Coordinator of Volunteer Work
10. Community Access Coordinator
11. Pastoral Care Counsellor
12. Youth Housing Support Worker
13. Housing Manager
14. Welfare Support Worker
15. Community Housing Worker
16. Case Coordinator (Disability)
17. Housing Assistant
18. Community Recreation Coordinator
19. Community Housing Resources Worker
20. Family Services Coordinator
21. Pastoral Care Worker
22. Community Worker

This course follows Competency-based training which is the concept that individuals learn at different rates as well as through different modes and different environments and that the skills and knowledge that a student has acquired previously are able to be formally recognised.

Mode of Delivery

Face to Face

Students are required to attend 20 contact hours per week physically at the campus and professional experience placements.

**Please call your respective campus location for more details*

Entry Requirements

There are no formal entry requirements for this course; however, applicants should demonstrate ability to perform tasks as required by the industry.

IHNA Admission Requirements

- 18 years of age and above at the time of commencement of the course*
- Successful completion of an Australian Year 12 course or equivalent.
- English language proficiency with a minimum score of IELTS overall band of 5.5 (Academic) or equivalent. The test must have been taken no more than 2 years before applying for this course.

*Mature age students (22+) may also be considered without the minimum education requirements. Each case will be reviewed individually to ascertain the capacity of the applicant to meet course requirements.

Additional Requirements

- Language, Literacy and Numeracy (LLN) requirement
- All students are required to undergo the LLN test proffered by IHNA for their suitability to be determined for undertaking the course successfully.

Digital literacy

- Basic computer skills covering the most common usages of a computer, including managing computer files, word processing, using spreadsheets and databases; creating presentations; finding information and communicating using computers; and being aware of social and ethical implications of Internet use.
- Having own computer (desktop or laptop) to facilitate the training and assessment. Recommended Laptop requirements: Core i3 Processor, 4 GB of RAM, Operating system; Windows 7 or later version, Screen; 10" or higher, Microsoft Office or Open Office Program, Adobe Reader and Antivirus Program.

Professional Experience Placement (PEP) requirements

- A satisfactory National Police Clearance (NCC) or Australian Federal Police (AFP) Clearance certificate
- Immunisation records
- Working with Children Check (WWCC)
- National Disability Insurance Scheme (NDIS) Clearance
- Students must declare a disability or disorder (if any), or if they are on any medication which may require reasonable adjustments.

Where a student breaches the above requirements, they could be excluded from their practical placements which may result in unsuccessful completion of the course.

Fees

Melbourne	Perth	Sydney
\$16,000	\$16,000	\$16,000

*Check with us for scholarship (Only for Onshore International Students)

How to Enrol

Online

Submit your application through our website www.ihna.edu.au

Email

Send an email to enquiry@ihna.edu.au

Face to face

Walk into any IHNA campuses.

Toll free

You can speak to our admissions consultant if you are unsure about the process.

1800 22 52 83



Contact us

Institute of Health & Nursing Australia

Melbourne | Perth | Sydney | Brisbane | Kochi (India)

 **1800 22 52 83**  enquiry@ihna.edu.au  www.ihna.edu.au

Disclaimer: All details on this flyer are accurate on date of publication. Government Funding is available for selected courses in selected campuses and subject to conditions, please contact us for more details. IHNA reserves the right to alter any course, procedure or fees. Please refer to IHNA policies & procedures for more information on IHNA website.

Legal entity: Health Careers International Pty Ltd

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